



Blueheights Aviation Pvt. Ltd.



## DO-DHAM YATRA BY HELICOPTER : SAME DAY ON TWIN ENGINE HELICOPTER

*Dehradun - Kedarnath - Badrinath - Dehradun*

Warm greetings from Blueheights Aviation Pvt Ltd..!

Flying with expertise, care & love since 2008. We take immense pride in saying that we have touched the lives of thousands of pilgrims by our hospitality & helicopter services since decades. We assure you of our reliable & caring services throughout your Dodham journey, as our team shall remain committed to making this auspicious Yatra very memorable for you.

### **Package Inclusions:**

- \*Helicopter trip from Jolly Grant Airport, Dehradun (UCADA Helipad)
- \*In-Flight Meals
- \*V.I.P. Darshans at both the temples
- \*Dedicated staff at both places for all coordination and comfortable Darshan
- \*Vehicle at Badrinath
- \*All applicable Taxes.



	Kedar-Badri Do Dham Itinerary	
Start Time *	End Time	Details
0630	0730	Jolly Grant Airport, Dehradun (UCADA Helipad) to Badrinath By Helicopter
0730	0830	VIP Darshan at Badrinath Ji
0900	0930	Badrinath to Guptkashi
0930	1330	Guptkashi - Kedarnath Darshan
1400	1440	Guptkashi to Jolly Grant Airport, Dehradun (UCADA Helipad)

**We can accommodate 18 guests in a helicopter.**

**Special Rate : INR 1, 15, 000/- Per person**



## **Terms & Conditions:**

**\*\*The confirmation for above services is to be given in advance by clients, at the time of booking of Heli Tour\*\***

\*Airport transfers will be provided only on the arrival day at Dehradun, and on the last day, i.e., 6th day of the tour.

\*Any donations, tips, pitthu, palki/pony and porter charges shall be borne by the passengers.

\*AADHAR Card copies are to be shared by all Indian passengers, & passport in case of foreign nationals.

\*Blueheights Aviation has its own crew at all the Dhams. For any guidance or assistance, passengers are free to reach out to them.

\*Network connectivity at Kedarnath & Badrinath is very poor. BSNL & Jio are the main telecom services, that work in these regions mostly, but not always. However, our staff shall be with the passengers for assistance at all times.

\*All temples in Chardham sector are located at high altitude, therefore passengers are advised to carry medication during travel. Also, they are advised to carry heavy woolen clothing with them, because during evenings & nights, the temperature can drop drastically.

### **MEDICAL EMERGENCIES**

Blueheights Aviation will not be liable for any medical emergency on the ground to the passengers. Therefore, in your own interest, passengers are hereby advised to kindly consult a doctor and get medical check-up done before commencing the yatra. Medical check-up is mainly required if a passenger has any medical ailment or condition.





## **CARRIAGE BY AIR ACT,1972**

The carriage is subject to Blueheights Aviation Services regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passenger or by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.

Blueheights Aviation reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unfit or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s).

## **OUR HELI SERVICES ARE NOT AVAILABLE FOR FOLLOWING VIPs:**

- Speaker Lok Sabha
- Dy. Chairperson Rajya Sabha
- Central Ministers of Cabinet Rank
- C J I Supreme Court
- Governors of State
- Chief Ministers of State
- State Ministers of Cabinet Rank
- SPG Protectees – Z category only.



## **RESCHEDULING OF BOOKING**

Rescheduling your booking to any future or prior travel date, will be done subject to availability, and on payment of 20% of the total tour cost. This will be permitted only if informed at least 15 days before arrival date.

In case rescheduling is requested less than 15 days prior to the travel date, then the booking would be treated as cancelled, & a fresh booking will be given subject to availability, after the levy of applicable cancellation charges.

## **PAYMENT TERMS**

The booking has to be done in advance with a deposit of 25% of the total amount. Balance payment has to be deposited 20 days prior to the date of arrival at Dehradun.

\*Passengers will not be permitted to board or commence the tour, unless full & final payment of the tour has been done.\*

## **CANCELLATION POLICY:**

If passengers cancel their booking prior or after commencement of tour, following cancellation charges will be applicable:

<b>More Than 15 Days Prior To Travel Date</b>	<b>50% of Total tour Cost</b>
<b>15 Or Less Days Prior To Travel Date</b>	<b>No Refund</b>
<b>No Show</b>	<b>No Refund</b>
<b>After Commencement Of Tour</b>	<b>No Refund</b>



## **FORCE MAJEURE AND BAD WEATHER REFUNDS:**

### **\*BASIS OF REFUND**

- **TOUR COST:** 25% of total tour cost for each unutilized travel sector (Dham), minus INR 35,000 per person toward the flight preparation & ground arrangement charges.

- **ADDITIONAL SERVICES:** Deduction of any additional services provided at any of the Dhams during the tour of the passengers will be deducted over & above the refundable Tour Cost.

- Refund against any unutilized service will not be calculated separately and added to the refundable amount.

-If flying is not possible due to bad weather at Dehradun, then 10% will be deducted and balance will be refunded to guest.

### **COVID-19 Case, or any National/State Emergency**

In case passengers test COVID positive before the travel, or the Yatra gets called-off by the government, or any National or State emergency is imposed, there will be no refunds applicable.

However, passengers will be provided a Credit Voucher to guest facing cancelation due to lockdown, by Blueheights Aviation against the advance paid, which will be valid for one year. It can be utilized against any of our helicopter tours or charter services (for the full amount of the credit voucher), by the passengers or any of their friends/relatives.





### **BAD WEATHER AND FORCE MAJEURE POLICIES**

\*Where bad weather, technical snags or any force majeure reason beyond Blueheights Aviation Services' control results in the cancellation of your flight being delayed or cancelled, Blueheights Aviation will not be liable in any way for the cancelled or delayed flight. However, refund will be given to clients as per our refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals or any other extra travel expenses done by the passengers shall be offered in the event of cancellation of a flight.

\*In case tour departure does not take place from Dehradun on Day One due to above reasons, tour will be considered as cancelled and full refund minus 10%, will be refunded immediately as per our policies will be made.

\*However, in case the passengers would like to consider taking the tour on the next available date, a fresh booking can be made for the same. Our team will propose the available options to the passengers.

\*The balance/unutilized amount against previous booking can be adjusted against the fresh booking. And any extra costs that would be accruing, will have to be borne by the passengers.

\*In case the tour departs from Dehradun as per schedule but gets disrupted, while the tour is ongoing, our team will propose the possible revised itinerary within the scheduled package days, but without any extension of days.



\*Any extension, proposed by the passengers, in the package will only be considered at an extra cost and subject to operational viability.

\*In case for 05 straight days flying does not take place, full refund minus 10% as per our policies will be made to the passengers.

\*New Chardham passenger(s) scheduled for departure from Dehradun on any respective travel date shall be our top priority, over the back-log passenger(s) of previous days(s).

\*Additional night halt charges will be payable by the passengers to hotels on direct payment basis, when they get stuck for additional nights due to bad weather/force majeure reasons.

\*If any passenger(s) require ferry flights to be operated for them in emergency, cost for the same will be charged to the party @ INR 125,000/hr plus GST.

\*While the tour is ongoing, if any group demands to cancel their tour mid-way, the arrangement of transportation will be done by Blueheights Aviation, however, cost for the same will be borne by the passengers on direct payment basis.

\*Any increase in government levies or taxes or special Darshan or Palki after the confirmation of booking, will be extra chargeable to the passengers. Payment against the same will have to be made before the commencement of tour.





\* Dodham sector comprises of total 02 hours of flying. In case due to any unavoidable circumstance, we're not able to fly either of the both Dhams (Kedarnath or Badrinath) in the same day, we'll make an attempt to do the same on the next day. In case due to completion of current bookings for the day, and because of final pilot's call we're not able to fly even on the next day then refund will be provided on the basis of balance of flying hours @1,25,000/- per hour

### **DISPUTES**

Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction. All disputes will be settled at Arbitration first. Place of arbitration:- Delhi .

**Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.**

**WE ASSURE YOU OF A SAFE & MEMORABLE PILGRIMAGE.**